

## Appendix 1- Code of Business Conduct and Ethics Communication Channels

If you have any concern or become aware of any Code violation, please communicate it either to your manager, Local Ethics Officer, or to Group Ethics Officer (*at +90 216 578 80 54 or by e-mail to [Groupethics@anadoluefes.com](mailto:Groupethics@anadoluefes.com)*).

Alternatively, you can use below communication channels that are provided by **an independent third party**. Those communication channels are available 24/7, 365 days a year. By using any of those channels, you can **confidentially**, and if you choose **anonymously**, report a potential Code violation in different languages:

**1. Phone** – by calling a telephone number based on the country from which you are calling:

TURKEY	KAZAKHSTAN	GEORGIA	MOLDOVA	BELARUS	RUSSIA	UKRAINE
						
+90 212 276 -3337 (EFES)	8-800- 333-7398	0-706- 777-499	0-800- 600-31	882-000- 110-220	810-800- 279-810-12	0-800- 503-248

Currently, you can report only in Russian language through above phone numbers, except for Turkey number.

When you call Turkey phone number, you will be connected to a Turkish speaking service agent after an automatic greeting message in Turkish. If you request, he/she will transfer you to another agent who speaks English, Russian, Arabic or Chinese. Turkey phone number is accessible from any country in the world.

**2. E-mail** – by sending a message to [efes@efesethicsline.com](mailto:efes@efesethicsline.com) in any languages.

**3. Website** – by visiting [www.efesethicsline.com](http://www.efesethicsline.com) and filling the notification form with the below stated user name and password.

In addition to Turkish, you can also make a report in English, Russian, Georgian, Arabic and Chinese languages. The language options are at the upper right of the said website.

User Name: EFES      Password: 3337